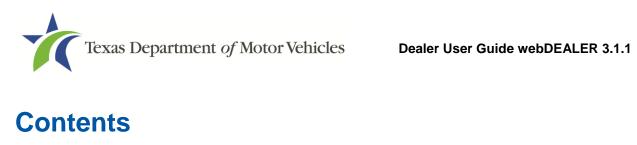


# **Dealer User Guide**

June 2017 webDEALER 3.1.1



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### **Overview**

Title work is submitted electronically to county offices. Transactions include scanned images of the required documents necessary to process the title application including, but not limited to, the evidence of ownership (e.g., MCO, out of state title, Texas title, etc.), Form 130-U, odometer disclosure statement, and Vehicle Inspection Report (VIR). webDEALER provides a straight forward process to transfer information quickly from a dealer management system to webDEALER, as well as a manual entry option (keyboard entry). When you're ready, submitting the title application to the county is literally a click of a button.

#### 1.1 Features

Entering title applications through webDEALER allows you to use a more streamlined title and registration application process and provides counties with a more efficient approval process. Benefits and features include:

- Validation of inventory allocated to you if any has been allocated to you
- System monitoring of outstanding title transactions for your dealership
- Option to establish your dealership without inventory instead the county assigns the plate and prints the sticker – no bonding required
- You can submit title applications electronically to multiple counties once approved and established by each county
- Live calculation of the prorated fees when transferring special plates
- Ability to easily see the reason for the return of a title transaction
- Visibility of all title applications from start to finish
- Ability to add Title Convenience Fee (if you are a Dealer Deputy)
- Payments and fees for each application are calculated precisely



# 1.2 Signatures

With webDEALER, there are two ways you can process and complete a title application:

- Uploading the completed Application for Texas Title and/or Registration (Form 130-U)
- Electronically capturing the seller's and buyer's signature using the Seller Disclosure and Buyer Acknowledgment feature

# 1.2.1 Upload of *Application for Texas Title and/or* Registration (Form 130-U)

This method requires you to upload the Form 130-U in order for the transaction to be electronically processed in webDEALER. The closer at your dealership will not have to login to webDEALER to create the Seller Disclosure and get the Buyer Acknowledgment during the closing. Instead, the closer and buyer(s) will to sign the Form 130-U, as they normally do, and your dealership's titling clerk will then upload it when processing the transaction and complete the assignment of title.

# 1.2.2 Electronic Seller Disclosure and Buyer **Acknowledgment**

This method requires you to begin the application by creating the seller's disclosure at the time of sale. The buyer must have a valid Texas Driver License/Identification (ID) card and is required to login to webDEALER using the last eight-digits of the VIN, Texas Driver License/ID number, date of birth, Driver License/ID card audit number, and last four-digits of their Social Security number to complete the Buyer Acknowledgment. A successful login and acknowledgment by the buyer constitutes the required signature for the odometer reading and sales price. The Form 130-U is not required to be uploaded in this case.

See Appendix 2 – Requirements for Use of the Electronic Buyer's Acknowledgment.



# 2 Getting Started

## 2.1 What to Expect

The county tax office and TxDMV staff are available to answer your questions.

In order to have access to webDEALER, you must have eTAG access. The eTAG Username and Password will be the same for webDEALER. You must provide the county with an eTAG Username for your first administrative user. The eTAG Username is required for the county to authorize a user to access webDEALER.

See <u>Appendix 4 – Equipment Requirements</u> to ensure your equipment is compatible, and you have all needed supplies.

## 2.2 Setup

The county tax office will set up your dealership in webDEALER. In addition to setting up your dealership, they will also set up the initial user to be the administrator of your dealership. The dealership administrator is responsible for adding additional users, managing user permissions, and removing users.

**Note**: If you have multiple DBAs under one dealer license, you must inform the county tax office of each location from which you will file webDEALER title applications.

**Note**: If you have a Motor Vehicle GDN license and sell ATVs/ROVs, you must request the county tax office enable your account to submit title applications for those vehicle types through webDEALER.

To submit title applications to multiple counties, each of those counties must authorize your dealership.

# 2.3 Recommendations

It is highly recommended that payments be made via Automated Clearing House (ACH) to achieve the most benefit from webDEALER, Your county tax office can assist with this process.



### 2.4 You Should Know

You cannot set a bookmark for webDEALER once the application has been started. You will need to access webDEALER through the login page each time.

The original evidence of ownership (e.g., MCO, out of state title, Texas title, etc.) must be stamped **SURRENDERED** on the <u>front and back</u>, scanned, and uploaded to webDEALER. The **SURRENDERED** stamp on the back of the ownership document must be on the next blank assignment.

If a Dealer's Reassignment accompanies the title application, the Dealer's Reassignment must also be stamped **SURRENDERED** on the next available assignment or diagonally, if applicable.

You are required to retain the original stamped evidence of ownership in your purchase and sales records.



Figure 1: Surrendered Title

It is your responsibility to validate the Texas title against the latest motor vehicle record in the department's database. Once you stamp a title **SURRENDERED**, that title becomes invalidated, is considered surrendered to the department, and cannot be used with another title application.

If you stamp **SURRENDERED** on a title in error, you will be required to replace the evidence of ownership document in order to submit a new title application.



**Note:** All signatures are required to be recreated (signed by the original persons). If assignments cannot be recreated or a duplicate cannot be obtained, the only option is to obtain a bond or court order.

Scanned images must be of the original documents. The scanned images cannot be copies of original documents. If the county or TxDMV determines the documents attached to a title application are copies of originals, the title application will be returned or rejected, and you will be required to scan the originals or obtain ownership through a court order or bond.

**Note:** Title applications with out of state titles containing value limiting brands (e.g., Rebuilt Salvage, Flood Damage, etc.) must be filed through the county tax office.

### 2.5 Reminder Checklist

Please ha	ve the followir	ng items read	v to begin	processing v	our title ar	oplications:

Internet capability
URL for webDEALER ( <a href="https://webdealer.txdmv.gov">https://webdealer.txdmv.gov</a> )
Sticker paper and plate inventory provided by county, if applicable
eTAG user accounts set up and access to webDEALER verified
Printer
Scanner
SURRENDERED stamp

If you have any questions, please contact your county tax office.



## 3 Administrator

webDEALER is intended to have at least two administrators with access to all Assigned Permissions. Administrators add users, manage user permissions, and remove users.

Users must first have eTAG access in order to access webDEALER. Their eTAG Username and Password will be the same for webDEALER.

**Note:** Password resets must be completed through eTAG.

#### 3.1 Add User to webDEALER

1. The administrator logs into webDEALER.

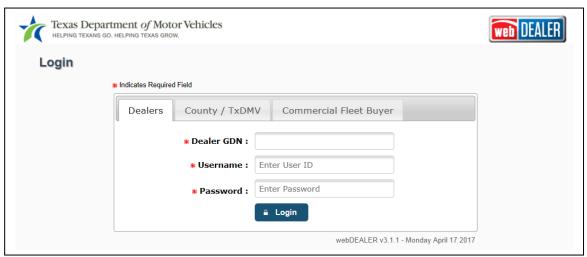


Figure 2: Login Page

2. On the Home Page, click the **Administration** tab.

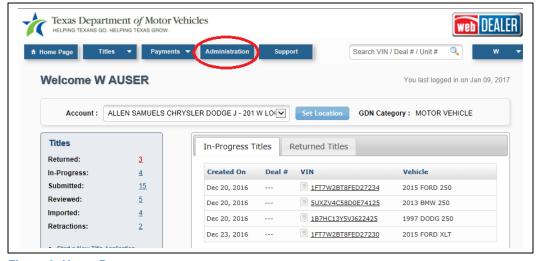


Figure 3: Home Page



- 3. The Account Details page displays your dealership information and authorized users.
- 4. On the Account Details page, click Add User. For franchise dealerships, a New & Used Vehicle Sales message will appear on the Account Details page. For independent dealerships (used vehicles), a Used Vehicle Sales Only message will appear on the Account Details page.



**Figure 4: Account Details Page** 

5. Search for the user by entering their eTAG information. Enter by Username, their First and Last Name, or their Email. Click **Search**.

Note: A search by the Username yields the best results.

Search User	
Account ID:	148921 ALLEN SAMUELS CHRYSLER DODGE J - ALLEN SAMUELS WACO D C J, INC.
Search Criteria	
Use one of the following fie	lds to search existing users.
Username :	WAUSER1
First Name :	
Last Name :	
Email :	
Search Cance	

Figure 5: Search User



6. From the search results, locate the user to add, and click **Add to Account** under the Action column.

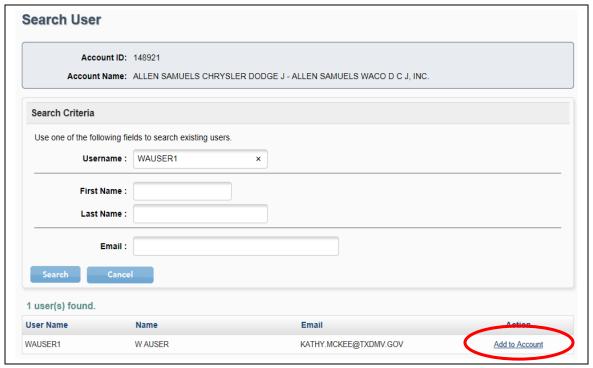
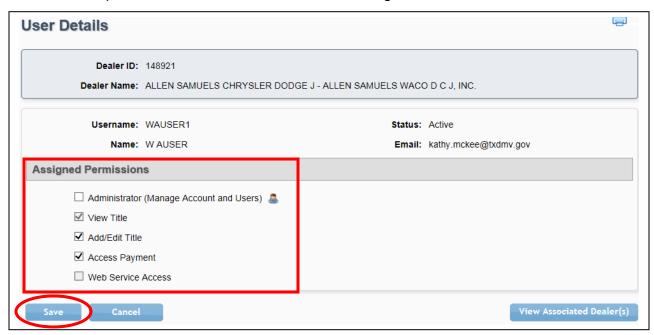


Figure 6: Add User to Account

7. Select permissions for the user under the Assigned Permissions. Click **Save**.



**Figure 7: Assigned Permissions** 

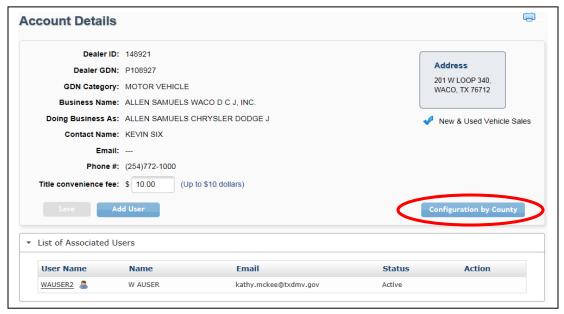
**Note:** The Web Service Access permission is for setup of a vendor integrated solution.



# 3.2 Configuration by County

The Configuration by County button on the Account Details page displays the allowances placed on your dealership by each county.

1. From the Account Details page click the Configuration by County button.

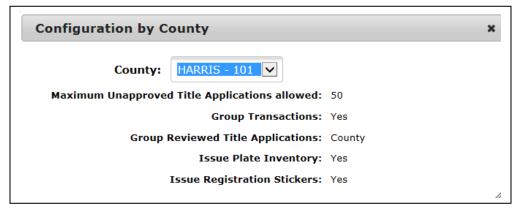


**Figure 8: Account Details Page** 

2. The popup will show your configuration.

**Note:** The Maximum Unapproved Title Applications allowed can be set up to 5,000 at the county's discretion.

If you are assigned an inventory of license plates and stickers, there will be a "Yes" next to Issue Plate Inventory and Issue Registration Stickers.



**Figure 9: Configuration with Inventory** 



If you are not assigned an inventory of license plates and stickers, there will be a "No" next to Issue Plate Inventory and Issue Registration Stickers.

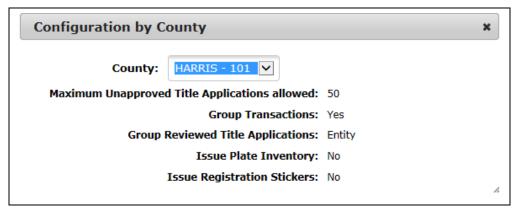


Figure 10: Configuration without Inventory

# 3.3 Dealer Deputy

If you are set up as a Dealer Deputy, you will be able to charge a Title Convenience Fee of up to \$10.00 (with county approval) and retain \$1.00 of the Processing and Handling Fee.

A Dealer Deputy holds inventory and assigns license plates and stickers through webDEALER.

Follow these steps to set the Title Convenience Fee:

- 1. Click the **Administration** tab from any page (refer to Figure 3).
- 2. Enter a Title convenience fee of up to \$10.00 on the Account Details page.
- 3. Click Save.



Figure 11: Dealer Deputy Fee



4. Once saved, the Title Convenience Fee will show on your title applications once you calculate the fees.



Figure 12: Title Convenience Fee

Note: If the fees are calculated on an application prior to setting up an amount for the Title Convenience Fee, the fee will not reflect in the computed fees section until the fees are recalculated by selecting the edit icon in the fees section from the Title Preview page.

5. The fee amount due to the county will be different than the total amount shown on the payment screens.

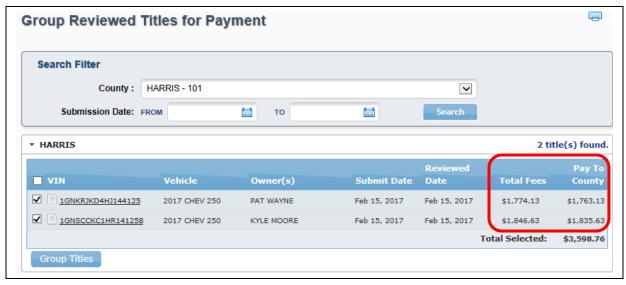


Figure 13: Pay to County Fee



Note: The Total Fees are \$11.00 more than the Pay to County fees in Figure 13 to account for the \$10.00 Title Convenience Fee and the \$1.00 retained from the Processing and Handling Fee.

Note: Dealers that use webDEALER, but have not been issued an inventory of registration stickers and license plates are not required to be deputized. These dealers may not retain any portion of the Processing and Handling Fee and may not assess the Title Convenience Fee.



# **4 Starting Title Applications**

You can file title applications for new and used vehicles, off-highway vehicles (e.g., ATVs, ROVs, and off-highway motorcycles), apply for Title Only, and record rights of survivorship information.

# 4.1 How to Start a Title Application

There are three ways to begin title applications:

- Using a webDEALER title integration service (Web Service)
- Using an imported file
- · Creating a title application manually

#### 4.1.1 Web Service

- 1. Transfer data from your Dealer Management System (DMS).
- 2. The title transaction will appear in the "Imported" status link in the Titles box on the Home Page. Click the blue number adjacent to the word "Imported" in the Titles box to view the imported applications. Additionally, you can also locate transactions from the Home Page by placing your cursor over the **Titles** tab and selecting **Title Search** from the dropdown. Use the search filter box with the status of "Import."



Figure 14: Imported on Home Page



3. Use the search filter box to assist in locating transactions to be worked. Click the **VIN** of the application you wish to complete to open the Title Preview page.

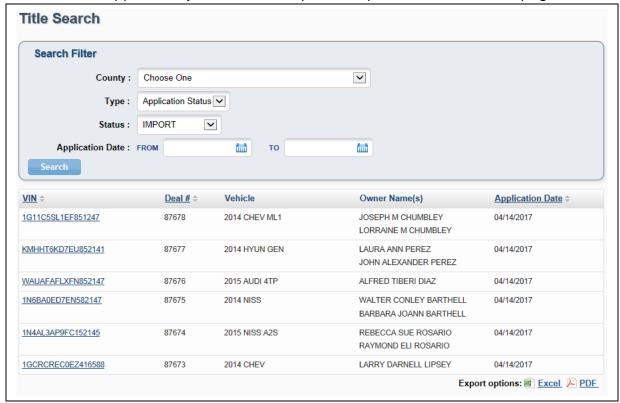


Figure 15: Import on Title Search

4. To complete the Seller Disclosure, click on the **Begin Seller Disclosure** button.

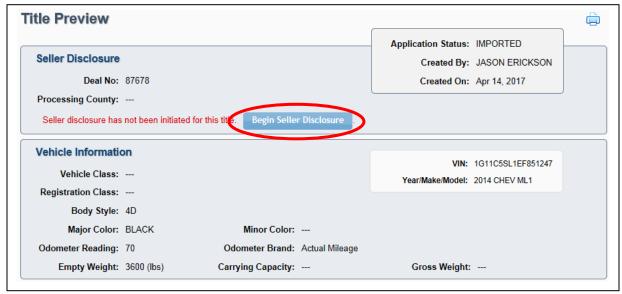


Figure 16: Begin Seller Disclosure



### 4.1.2 Using an Imported File

Follow these steps to import a file:

1. On the Home Page, click **Title Data Import** from the Titles box.



Figure 17: Title Data Import on Home Page

From any other page, hover your cursor over the **Titles** tab, and click **Title Data Import** from the dropdown.

Browse for the file to import.

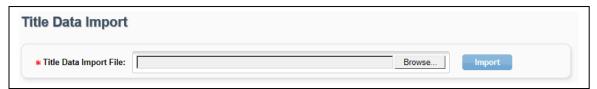


Figure 18: Title Data Import

- 3. Locate and select file.
- 4. The text box populates with the file name.
- 5. Click **Import**.
- 6. From the File Type dropdown, select Deal # or VIN to retrieve the record.
- 7. Enter the number to locate, and click **Show Record**.

Import Select	
Search Import Record	
Туре:	Deal No 💌
Deal No:	Show Record

Figure 19: Search for Imported Record



8. The Record Review section displays the record for your verification before it is imported. If the correct record is displayed, click Accept Record.

Import Select	
Search Import Record	
Туре:	Deal No 🗸
Deal No:	2500 Show Record
Record Review	
Deal No:	2500
VIN:	1GCFG15X981181980
Buyer:	PHILLIP ANDREW INMAN
Buyer Address:	7201 ROARING SPRINGS DR
Vehicle Year / Make / Model:	2009 / CHEV /
Accept Record	

Figure 20: Accept Record

- 9. If you choose to only import one record, click **Title Application** or **Title Preview** to see the vehicle information and begin the title application.
- 10. To complete the Seller Disclosure, click the **Seller Disclosure** icon.

The vehicle information in the Seller Disclosure section of the title application is populated with the VIN, deal number, year, make, model, and body style, as applicable.

#### To proceed with a previously imported file:

- 1. If title applications were previously imported, locate these transactions from the Home Page. Click the blue number adjacent to the word "Imported" in the Titles box.
- 2. Once the application is found, click the **VIN** to open the Title Preview page.
- 3. Click on the **Begin Title Application** button to begin the title application.

Additionally, you can also locate the transaction from the Home Page by placing your cursor over the Titles tab and selecting Title Search from the dropdown. Use the search filter box with the status of "Import," and click the VIN to open the Title Preview.

**Note:** Please refer to <u>Appendix 1 – Importing Dealer Management System (DMS) Files</u> for more information.



### 4.1.3 Creating a Title Application Manually

To create an application by entering all information manually, begin on the Home Page.

1. Click on Start a New Title Application in the Titles box.



Figure 21: Start a New Title Application

2. Enter the VIN, and click **Search**.



Figure 22: New Title Application – Enter VIN



3. If a motor vehicle record exists in the department's Registration and Title System, the current vehicle record information will display. You must use this information for verification against the title provided to you. Once you verify the vehicle information, you may click on the **Proceed** button to advance to the Seller Disclosure page.

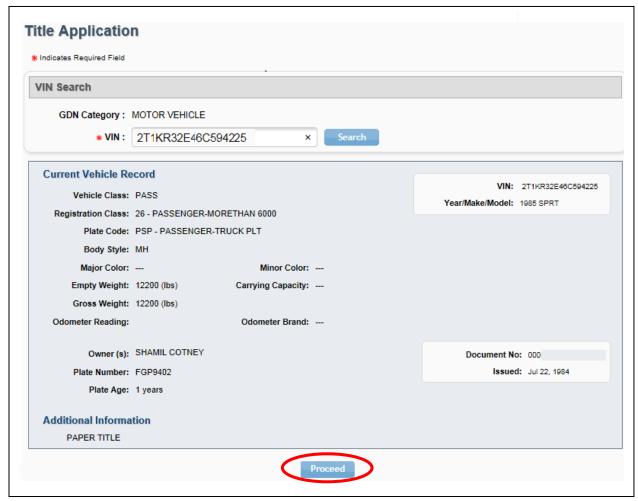


Figure 23: Existing Vehicle Record

4. If a motor vehicle record does not exist, the Seller Disclosure page of the title application will populate with the year, make, model, and body style of the vehicle. These values must be entered by you if they are not populated.

Note: Non-titled trailers and motor vehicle records reflecting E-TITLE in the Additional Information section of the current vehicle record cannot be processed through webDEALER.



#### 4.2 Seller Disclosure

The Seller Disclosure information must be completed and saved before you can continue with the title application. The Seller Disclosure page is where you make the choice to file the title transaction by capturing an electronic signature of the seller (your dealership) and buyer or to upload the Form 130-U.

To complete the Seller Disclosure follow these steps:

- 1. Optionally enter the Deal No.
- 2. Enter the buyer's ID Type, ID #, and Email in the Buyer ID Information section.
- 3. Select the buyer's choice of county to process the title application from the dropdown in the Processing County section.

**Note:** If the buyer chooses to have the title application and taxes paid to a county not listed in the Processing County dropdown, the title application cannot be processed through webDEALER until that county sets up your dealership.

4. In the Sales Price and Odometer Reading section, enter the Sales Price (this will include the rebate amount), the Odometer Reading, and select the Odometer Brand, or select Odometer Reading Exempt, if applicable.

Note: Trade-in amount and information will be entered in the sales tax portion of the application.

5. Select "Upload Form 130-U" or "Complete Buyer Acknowledgment Electronically."

Note: "Complete Buyer Acknowledgment Electronically" is only available when a Texas Driver License or ID card is selected. If a Texas Driver License or ID card is not selected, only the Upload Form 130-U option is available.

Note: If the buyer's e-mail address was provided and "Complete Buyer Acknowledgment Electronically" is chosen, an e-mail is immediately sent containing the link to the Buyer Acknowledgment login page (the Buyer Acknowledgment login page may also be accessed by a bookmark in your internet browser).

- 6. Check the Certification Box
- 7. Click Save.



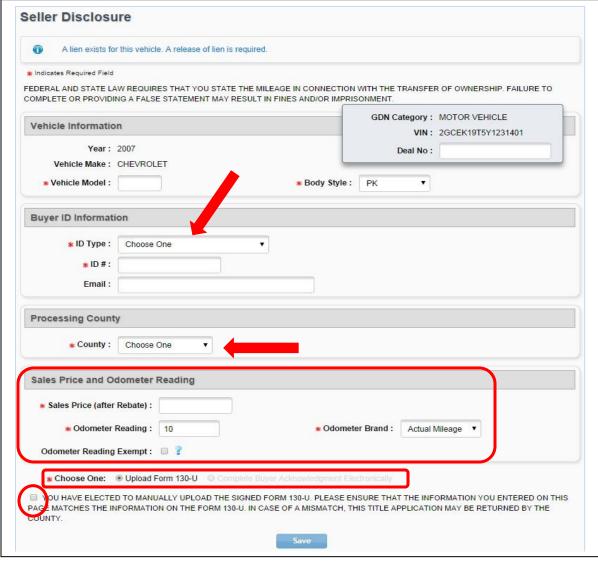


Figure 24: Seller Disclosure

8. When the Seller's Disclosure is saved, the status is marked as In-Progress, and you are advanced to the Vehicle Information page.

**Note:** Once the Seller Disclosure is saved, the information contained cannot be changed. If any information is incorrect, the application must be voided and another application created.

9. Continue to <u>Section 6 – Completing Title Applications</u>.



# 5 Electronic Buyer Acknowledgment

This section does not apply to title applications if the "Upload Form 130-U" option is selected.

This section only applies to title applications where the option to "Complete Buyer Acknowledgment Electronically" is chosen. The title application cannot be submitted to the county without the electronic Buyer Acknowledgement being completed by the buyer.

**Note**: There is a \$0.50 Owner Verification Fee for completing the Buyer's Acknowledgment. The fee is charged to the buyer and automatically included on the calculated fees for the title application.

The information in the Seller Disclosure section of the title application is used to populate the Buyer Acknowledgment, which can be completed immediately after the Seller Disclosure page is saved. Once the Seller Disclosure section is completed and saved, a system generated e-mail is sent to the buyer if an e-mail address was provided. The buyer accesses the webDEALER Buyer Acknowledgment Login website through the link supplied in the e-mail (or through a bookmark in your internet browser) and acknowledges the information is correct.

# 5.1 To Complete the Buyer Acknowledgment

- 1. The buyer opens the e-mail from webDEALER.
- The e-mail contains a hyperlink to the webDEALER Buyer Acknowledgment Login website. The buyer clicks the **URL**, or copies and pastes the URL into a web browser. Alternatively, the dealer may navigate to the webDEALER Buyer Acknowledgment Login website in their internet web browser to have the buyer complete the required information.
- 3. The buyer must enter:
  - The last 8 digits of the VIN of the vehicle they are purchasing
  - Their Texas Driver License/ID number
  - Their date of birth
  - Their Driver License/ID audit number
  - Last 4 digits of their SSN



4. The buyer clicks Login.



Figure 25: Buyer Agreement Login

**Note:** Texas Driver Licenses/IDs are checked against an outside database each time the buyer logs in to the Buyer Acknowledgment Login website using driver license/ID information. After the buyer attempts to log in three times unsuccessfully, they must wait 24 hours before they can try again.

5. The Buyer Agreement page displays the vehicle information along with the sales information.

**Note**: The buyer can print a copy by clicking the printer icon in the top right corner of the agreement.

6. If the information is correct, the buyer will check the box next to the certification statement and then click **I Agree**.



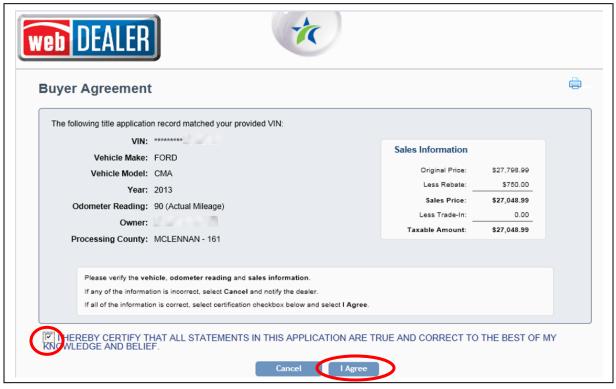


Figure 26: Buyer Agreement

7. A confirmation screen is displayed with the message.

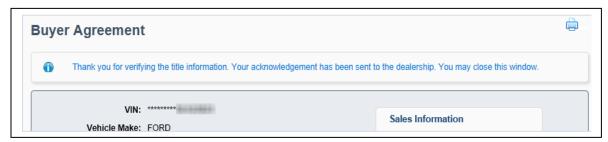


Figure 27: Buyer Agreement Confirmation

8. The title application is automatically updated. You can now complete the rest of the title application.



# 6 Completing Title Applications

After the Seller Disclosure is saved, the title application status is marked as In-Progress.

Fill out the information on each page, and click **Next** to complete the remainder of the title application.

**Note:** If you select the VIN for an In-Progress title from the Home Page or the Title Search page, the Title Preview page for the title application will open. You will have to click the edit icon located in the upper right corner of each section in order to complete that section. Additionally, you will have to save each section once the information is entered by clicking Save.

Note: Title Only transactions for Dealer Resale or supported by an out of state title without a VIR must be filed through the county tax office.

#### 6.1 Vehicle Information

1. Complete the Vehicle Information page, and click **Next**.

**Note**: This screen will display differently based on the type of dealer.

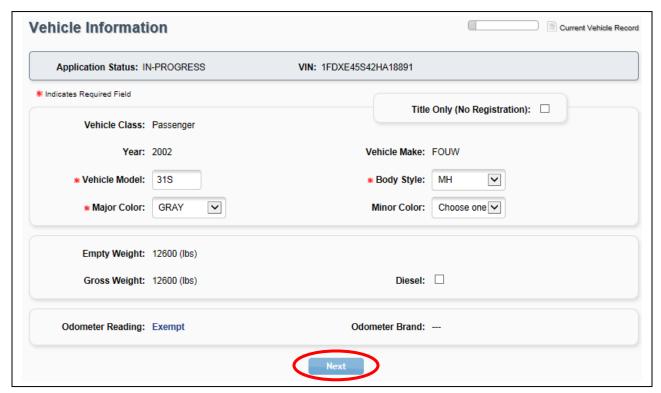


Figure 28: Vehicle Information



### 6.2 Lienholder Information

Cash sales and financed sales are indicated on this page.

1. To record a lien, select Lienholder(s). You will automatically advance to the next page.



Figure 29: Lienholder Information

Note: If No Lien is selected, you will need to indicate Paper or Electronic for the Type of Title the owner would like.

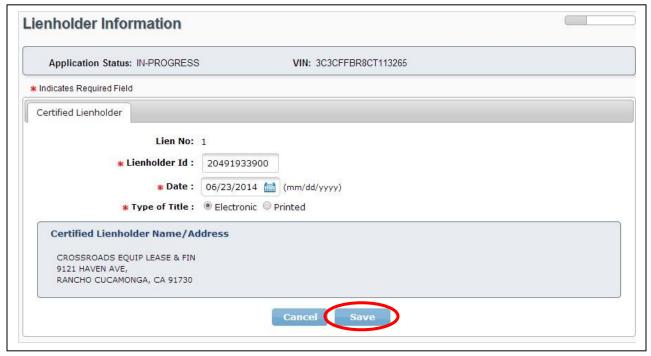
- 2. Enter the Certified Lienholder Id and Date of lien.
- If the lienholder is Electronic Lien Title (ELT) Certified, leave Type of Title as Electronic.
- 4. Click Search.



Figure 30: Certified Lienholder



5. Confirm the ELT Certified Lienholder results. Click Save.



**Figure 31: Certified Lienholder Verification** 

- 6. If lienholder does not have a Certified Lienholder Id, select the Local Lienholder tab and complete all required fields.
- 7. Click Save.

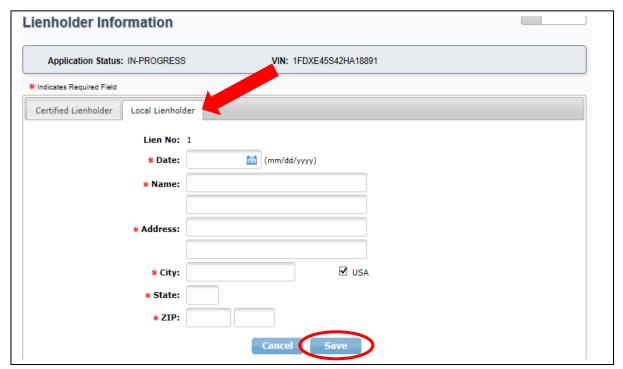


Figure 32: Local Lienholder



8. The lien is added to the list. Click Next.



Figure 33: Lienholder Information

### **6.3 Owner Information**

Complete the Owner Information page. Click Next.

Owner Informatio	on	
Application Status: IN	I-PROGRESS VIN: 1FMZU32X0WZA22882	
* Indicates Required Field		
* Name 1 :	JACK JACKSON	
Name 2 :		
* Address :	1234 MAIN STREET	
* City:	LEANDER	
	TX	
* ZIP :	78555	
* Resident County :	ANDERSON	
Email:		
Email Reminder :		
Renewal Recipient Int	formation (if different than owner)	
Address :		
City:		
State :		
ZIP:		
Rights of Survivorshi	p Information	
Name 1 :	JENIFER JACKSON	
Name 2 :	JACK JACKSON ×	
- OR -		
Multiple Survivore:		
	Previous Next	

**Figure 34: Owner Information** 



# **6.4 Vehicle Physical Location**

If applicable, enter the Vehicle Physical Location. Click Next.

Application Status: IN-PROGRESS	VIN: 3C3CFFBR8CT113265	
Address:		
City:		
State:		
Zip:		

Figure 35: Vehicle Physical Location

### 6.5 Plates and Sticker Information

Depending on the processing county chosen on the Seller Disclosure page and how you are configured by that county, you may or may not have plates to assign.

- 1. If plates are not supplied to you by the county where the title application is being submitted, the Plate Source will indicate (County Issued).
- 2. Click Next.

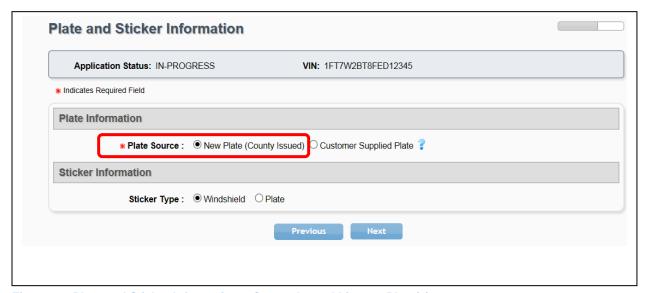


Figure 36: Plate and Sticker Information – County Issued License Plate(s)



- 3. Enter the Plate Number if plates are supplied to you by the county where the title application is being submitted.
- Click Next.

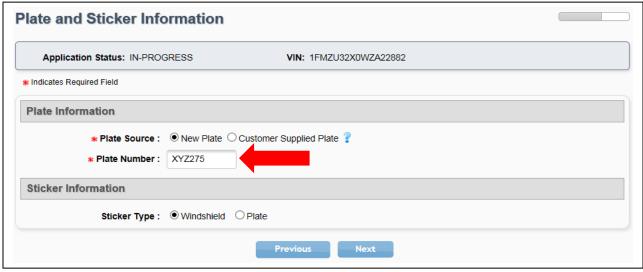


Figure 37: Plate and Sticker Information - Dealer Inventory

5. Select **Customer Supplied** if the buyer desires to transfer an existing plate (may be a general issue or a specialty license plate) to the new vehicle. Enter the plate number. Click Search. Confirm the license plate owner is the same as your buyer. Click Next.

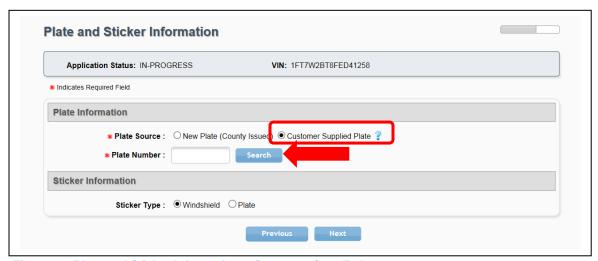


Figure 38: Plate and Sticker Information - Customer Supplied

**Note**: Some Customer Supplied plates are specialty plates and may result in a prorated fee to sync the specialty plate expiration with the new vehicle registration. This fee will be calculated in the Fees section of the title application.



### 6.5.1 Replacement Plate(s) Fee

License plates are only required to be removed from used passenger vehicles (6,000 lbs. or less) and light trucks (10,000 lbs. or less). If the dealership removes license plates from vehicles other than a passenger vehicle (6,000 lbs. or less) or a light truck (10,000 lbs. or less), the dealership will be charged a replacement fee.

Note: The webDEALER system will provide you the Replacement Plate option for vehicles where the replacement plate may be applicable. Additionally, the Replacement Plate Fee will be shown on all receipts.

Follow these steps to replace a plate:

- 1. Go to the Plate and Sticker Information page.
- Select the Issue Replacement Plate / Customer Supplied Plate checkbox.
- Select the Replacement Plate radio button for Plate Source.
- 4. Enter the desired plate.
- Click Save.

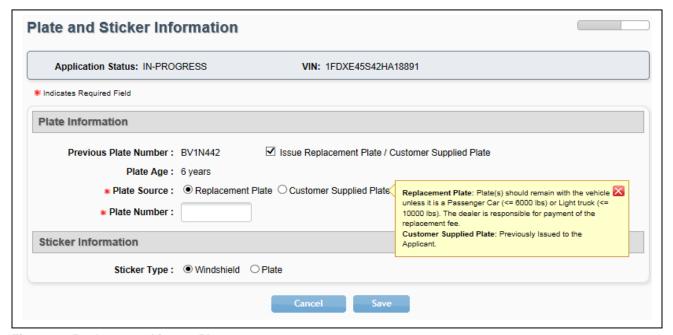


Figure 39: Replacement License Plate



#### 6.6 Sales Tax Information

- 1. Select a Sales Tax Category.
- 2. If Exempt is selected, select an Exempt Reason.
- 3. Enter the sales tax information, including the trade-in, if applicable.
- 4. Click Next.

**Note:** The trade-in Information displays once the Trade-in Allowance is entered.

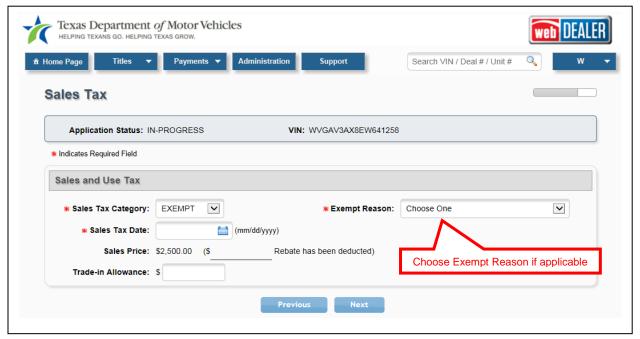


Figure 40: Sales Tax Information

# 6.7 Evidence of Ownership and Supporting Documents

- 1. Select the appropriate Evidence of Ownership document in **Document Type**.
- 2. If submitting a Texas title, verify the title information matches.
- 3. If out of state title is selected, the Title Number, Issue Date, and issuing State/Country must be entered.
- 4. Click Save.



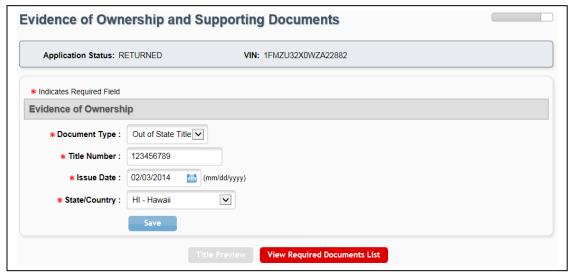


Figure 41: Evidence of Ownership

5. You can click the **View Required Documents List** to view missing documents.



Figure 42: Required Document List

6. Upload the appropriate evidence of ownership and supporting documents.

**Note:** The evidence of ownership and supporting documents can be uploaded as a single PDF or as multiple individual files. The single file upload capability is available for all title applications. To upload a single PDF, you must first scan the multiple documents into a single PDF. The order of which the documents in the single upload PDF must appear as found in <u>Appendix 5 – Document Upload Order</u>.

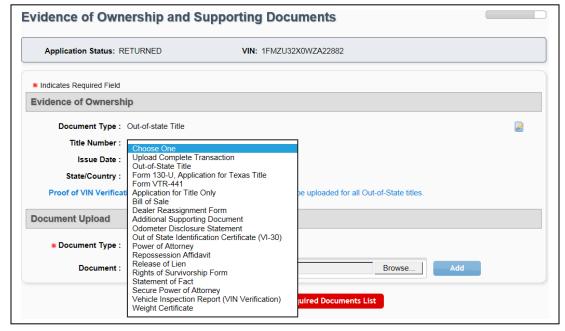
Select Upload Complete Transaction or individual documents from the Document Type drop down menu.

**NOTE:** The **Upload Complete Transaction** option only appears in the initial drop down list. Once any other single document has been uploaded, the **Upload Complete Transaction** option is not offered.

8. **Browse** for the file you want to upload.



#### 9. Click Add.



**Figure 43: Document Type Selection** 

10. Each document is shown at the top of the page as they are uploaded. Title Preview becomes available when all document requirements are met. Click **Title Preview** to continue.

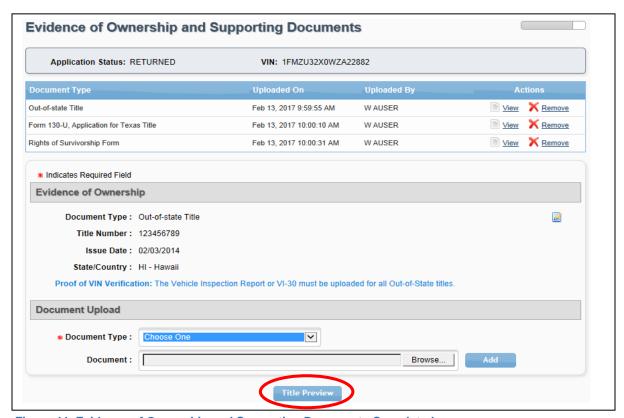


Figure 44: Evidence of Ownership and Supporting Documents Completed



# **6.8 Inspection Information**

webDEALER will verify the vehicle has a current, passing safety inspection. The inspection must be current when the application is submitted to the county.

## 6.8.1 Current, Passing Inspection

Validate the inspection is passing, and the inspection date is current. An inspection is current when the inspection expiration date (month/year) is greater than the creation date in webDEALER and the date submitted to the county. A new inspection will be required if the inspection expiration is the same month/year as the creation date in webDEALER or as of the date you submit the application to the county.

If the inspection information is available electronically at the time of application, the Inspection Information section will not show on the Title Preview page, and you are not required to upload the VIR for inspection purposes.

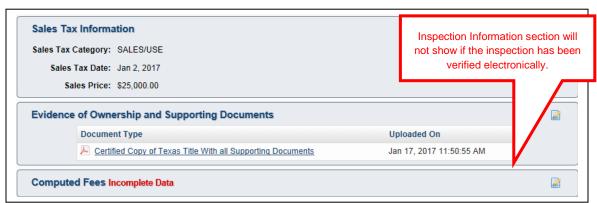


Figure 45: Inspection Information Not Shown

#### 6.8.2 Inspection Expires

If the inspection expires before submitting the title application to the county, current inspection information must be entered or updated. The VIR must be uploaded when you manually enter or update new inspection information.

You will be presented with a message The Inspection Has Expired on the Title Preview page if the inspection expires prior to submitting the title application. Current inspection information will need to be entered or updated prior to submitting the application.



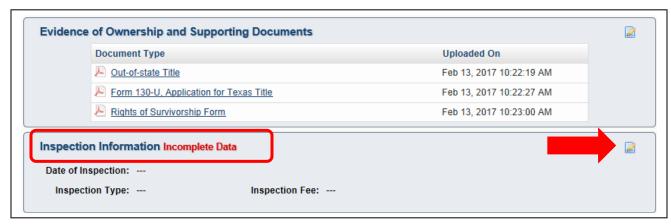
**Figure 46: Expired Inspection** 



#### 6.8.3 Inspection is Not Valid or Not Available

If the vehicle inspection was not available electronically, or the inspection was not current and passing upon the start of a new title application, you will be presented with the message, Incomplete Data in the Inspection Information section on the Title Preview page. Follow these steps:

1. Click the edit icon in the top right corner of the Inspection Information section to enter the Date of Inspection and Inspection Type.



**Figure 47: Inspection Information Shown** 

When selecting the edit icon, webDEALER will again query the state inspection database for a current and passing inspection. If a valid inspection record is found, you will be prompted with the message "Inspection verified. Select Cancel button to return to Title Preview."

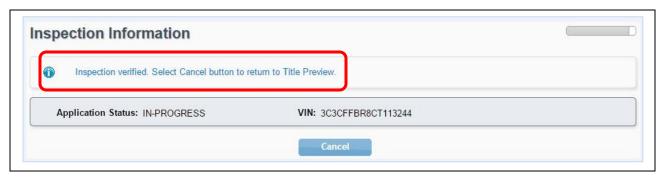


Figure 48: Inspection Verified

- 3. Click Cancel to return to Title Preview. No further action is required by you, and the Inspection Information section will no longer appear on the Title Preview page.
- 4. If a record is not found, you must manually enter the Date of Inspection and select an Inspection Type from the drop down list on the Inspection Information page. Click Save.



Inspection Information		
Application Status: RETURNED	VIN: 1FMZU32X0WZA22882	
* Indicates Required Field		
* Date of Inspection :  * Inspection Type :	02/03/2017 (mm/dd/yyyy) 1YR 💟	
Vehicle Inspection Report :	Browse	
	Cancel	

Figure 49: Inspection Information

- 5. Remove the existing VIR, if applicable.
- 6. A new VIR must be uploaded when you manually enter or update new inspection information. This can be done on the Inspection Information page or on the Evidence of Ownership and Supporting Documents page. Upload the VIR.

**Note:** The VIN on the VIR should match the VIN for the vehicle receiving registration.

**Note:** If a vehicle was last titled out of state, a VIR is required for VIN verification even if the inspection was verified

#### 6.9 Fees

Follow these steps to calculate fees and input optional fees:

1. From the Title Preview page, click the edit icon next to Computed Fees. If the state's portion of the inspection fee is due, it will appear as a line item on the Fees screen.



Figure 50: Computed Fees



2. The registration period of 12 or 24 months will be determined and calculated automatically by the vehicle's registration class, ownership evidence surrendered, and the inspection type received.

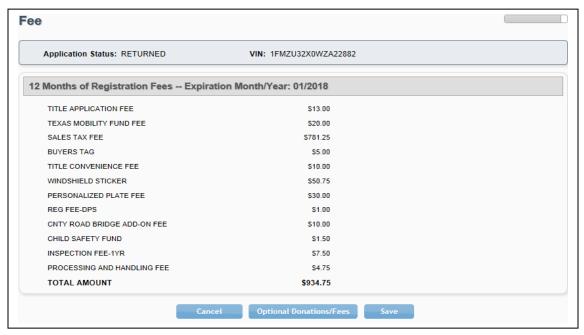


Figure 51: Fee Page

Note: 24 months of registration is required for eligible registration classes of new passenger cars or light trucks sold on a MCO by a Texas dealership when a two year inspection is issued.

- 3. If the buyer wishes to make a contribution to the Organ Donor Donation Fund, Veterans' Fund, State Parks, or Special Olympics TX, click Optional Donations/Fees.
- 4. When the correct amount is displayed, click on **Update Fees**.



Figure 52: Optional Fees and Donations

When the fee amounts are correct on the Fee page, click Save.



# 7 Submitting Title Applications

Follow these steps when the title application is complete:

1. Click Submit from the Title Preview page to send it to the county electronically.

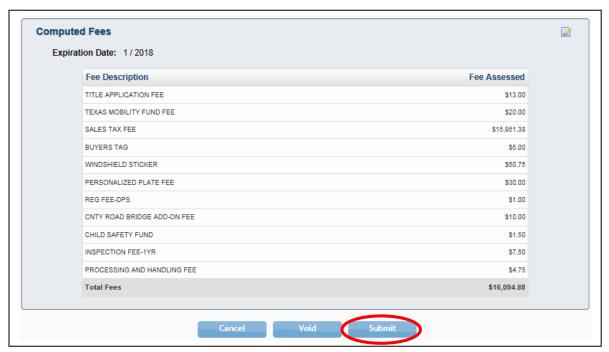


Figure 53: Submit Title Application

- 2. Once submitted, you are taken to the Title Search page.
- To locate the submitted application, use the search filters. The status of "Submit" will narrow your search to only title applications that have been submitted to the county. Use the date range to further narrow your results.

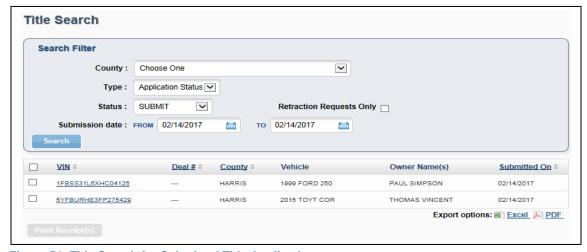


Figure 54: Title Search for Submitted Title Applications



# **8 Grouping Title Applications**

Title applications in the Reviewed status can be grouped for payment.

You may be able to group and ungroup title applications provided you have been authorized by the county to do so. Alternatively, counties can authorize themselves to group your title applications for payment.

## 8.1 Grouping by County

The county may group transactions together to show which applications they want you to make a payment on. If the grouping functionality is set up for the county to do the grouping, you will only be able to view the groups on the Reviewed Title Groups with Payments Due page.

You can access the Reviewed Title Groups with Payments Due in the following ways:

- On the Home Page, click the number adjacent to Grouped in the Titles box.
- Select the **Reviewed Titles** tab on the Home Page, then click on a Group ID.
- From any page, select Titles Grouped for Payment under the Payments tab at the top of the page.

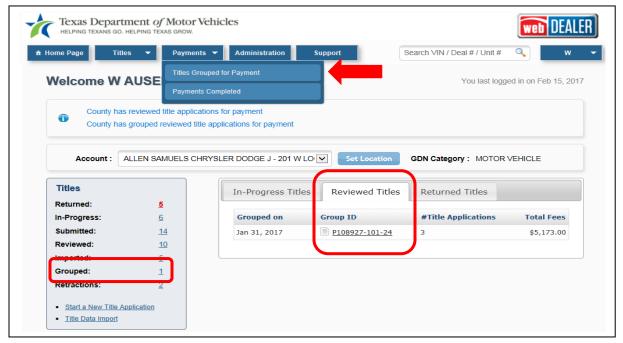


Figure 55: Titles Grouped for Payment from the Home Page



1. On the Title Groups with Payments Due page, use the Search Filter to narrow down your results in order to find the group of titles you want to view.

Note: The results may show different amounts in the Total Fees and the Pay to County because a Dealer Deputy can charge up to \$10.00 for the Title Convenience Fee (refer to Section 3.3 Dealer Deputy for more information). You will pay the amount that is under the Pay to County column.



Figure 56: Title Groups with Payment Due

- 2. Click on a **Group ID** to open the Payment Details page.
- 3. The Group Details page displays the details of the group and the title applications associated with the group.

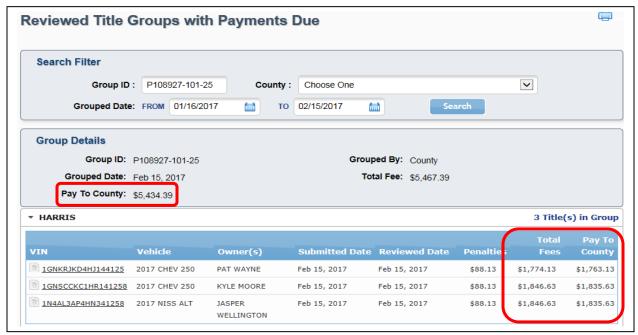


Figure 57: Group Details

4. Remit the amount shown next to Pay To County.



## 8.2 Grouping by Dealer

If a county has authorized you to group title applications, you will create groups from the reviewed titles that you want to pay for together. Once grouped, payment can be processed, and the title applications can be approved as a group by the county.

To group title applications, follow these steps:

1. Navigate to the Group Reviewed Titles for Payment page by clicking on **Group Reviewed Titles** under the **Payments** tab.



Figure 58: Group Reviewed Titles

2. On the Group Reviewed Titles for Payment page, choose the county for which you want to group and optionally filter by date. Select the titles you want to group together, and click the **Group Titles** button.

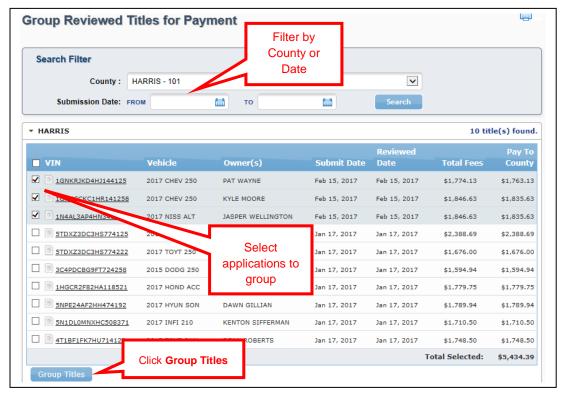


Figure 59: Group Reviewed Titles for Payment



3. A confirmation pop-up window will display after clicking **Group Titles**.



Figure 60: Group Reviewed Titles for Payment Confirmation

- Click Group for Payment to confirm these are the title applications you want grouped.
- 5. After you click **Group for Payment**, the Group Reviewed Titles for Payment page is displayed with a confirmation message, which includes the Group ID.



Figure 61: Confirmation Message and Group Number

6. The group can be found on the Reviewed Title Groups with Payments Due page. The Group ID number is shown to the left of the group.



Figure 62: Reviewed Title Groups with Payments Due



## 8.3 Ungrouping Reviewed Title Application Groups

If you have been authorized to group title applications, you will also have the ability to ungroup them. Ungrouping reviewed title groups allows you to process payment individually or to add them to a new group.

**Note:** You cannot ungroup title applications grouped by the county.

**Note:** If a county disables grouping, all of your existing groups will automatically be ungrouped.

Follow these steps to ungroup a group of title applications:

1. Click **Titles Grouped for Payment** under the **Payments** tab to access the Reviewed Title Groups with Payments Due page.



**Figure 63: Titles Grouped for Payment** 

2. Filter by County or Date, and locate the Group you wish to ungroup. Click on the **Group ID**.

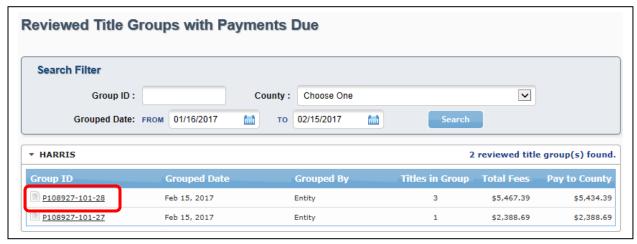
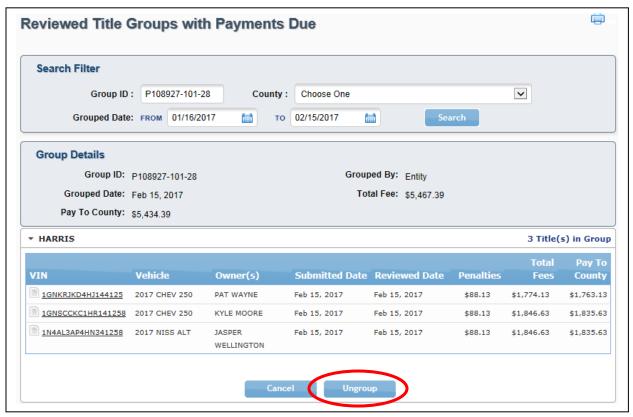


Figure 64: Reviewed Title Groups with Payments Due



3. Once the Group Details are open, click Ungroup.



**Figure 65: Ungroup Title Applications** 

4. A confirmation popup will display to verify you want to ungroup these applications. Click **Yes** to confirm.



**Figure 66: Ungroup Confirmation** 

5. This group is now ungrouped, and you may regroup these title applications as necessary.

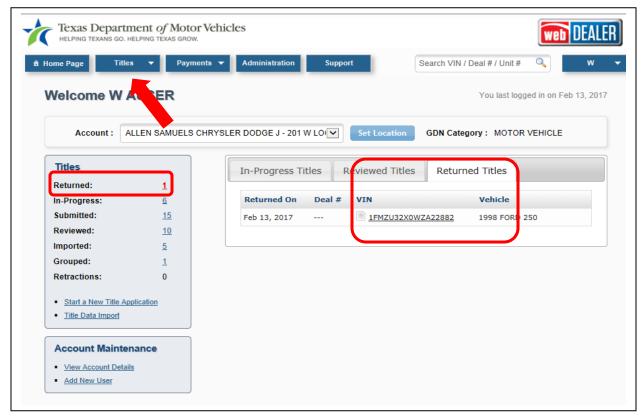


# 9 Returned Title Applications

A title application may be returned by the county for a number of reasons: the documents scanned were not the originals, the images were unreadable, missing signatures, incorrect information, etc. When an application is returned, its status will be changed from Submitted or Reviewed to Returned, and it can be found in the list of Returned Titles.

You can find a returned title application in the following ways:

- On the Home Page, click the number adjacent to Returned in the Titles box.
- Select the Returned Titles tab on the Home Page, then click on a VIN.
- From any page, select **Title Search** under the **Titles** tab at the top of the page, and use the Search Filter to select a status of "Returned."



**Figure 67: Returned Title Application** 



## 9.1 Reviewing a Returned Title Application

Follow these steps to review a returned title application:

1. Select the returned title application you wish to review by clicking on the **VIN**.

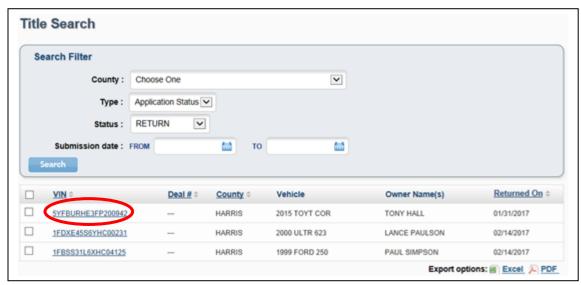
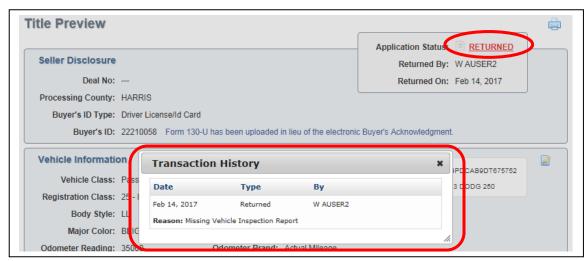


Figure 68: Title Search - Returned Title Applications

2. Clicking the Application Status RETURNED (in red) in the upper-right corner of the Title Preview page displays a Transaction History pop-up that will explain the reason for the return.



**Figure 69: Transaction History** 

- 3. After closing the Transaction History pop-up, click on one of the edit icons to the right of a section to open the section's page.
- 4. Correct the information, and click **Save** to view the Title Preview page with the correction. (Refer to Section 11 – Resubmitting Title Applications.)



# 10 Retracting Title Applications

You may request to retract a title application before it is approved by the county. If the county approves the retraction request, the application's status will be changed from Submitted to Returned, and it can be found in the list of Returned Titles on the Home Page (refer to Figure 67).

**Note:** The county must approve the request before the application is returned to you.

Follow these steps to request a retraction on a submitted title application:

Locate the title application by using the Search Filter on the Title Search page.
 Filtered for a Status of "SUBMIT."

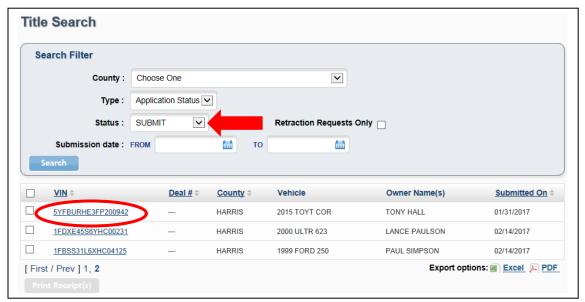


Figure 70: Title Search Page

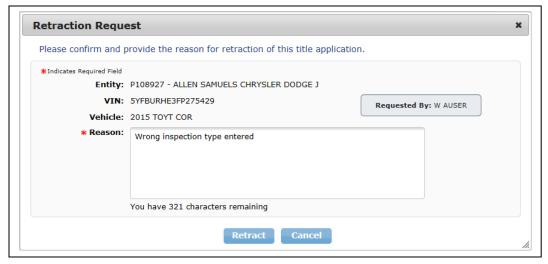
- 2. Click the **VIN** of the title application you want to retract.
- 3. On the Title Preview page, click the **Retract** button at the bottom of the page.



Figure 71: Retract a Title Application



4. The Retraction Request pop-up box will appear. Enter the Reason for the request. This reason will be visible to the county. Click Retract.



**Figure 72: Retraction Request** 

- 5. If the county approves the retraction request, the status of the application will change to Returned.
- 6. Make the corrections, and resubmit the application. (Refer to Section 11 Resubmitting Title Applications.)

## 10.1 Viewing Retraction Requests

You can find a retracted title application request in the following ways:

On the Home Page, click the number next to Retractions in the Titles box.

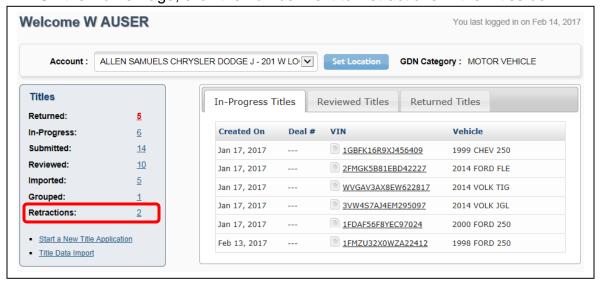
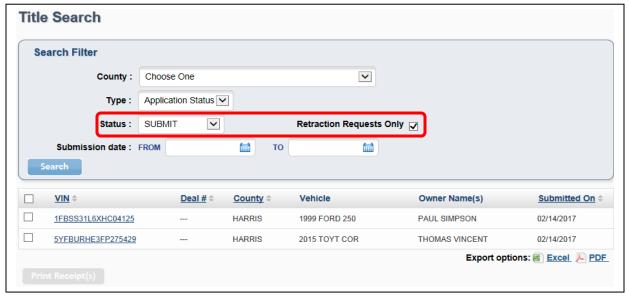


Figure 73: View Retraction Requests - Home Page



From any page, select **Title Search** under the **Titles** tab at the top of the page, and use the Search Filter to select a status of "Submit" with the Retraction Requests Only check box checked.



**Figure 74: Title Search Retraction Requests** 

Follow these steps to review a retracted title application request:

- 1. On the Title Search page, click the **VIN**.
- 2. The Title Preview page will display.
- 3. If the request is pending county approval, the Application Status will be in red, and there will be a warning on the Title Preview page.



Figure 75: Title Preview - Retraction Request Message



# 11 Resubmitting Title Applications

After you have corrected the title application, as applicable, follow these steps to resubmit:

- 1. Verify the corrected information appears on the Title Preview page.
- Once verified, click Submit.
- 3. The Submit Returned Title Application pop-up will open. Enter the reason for the resubmission of the application (optional).
- 4. Click Submit.

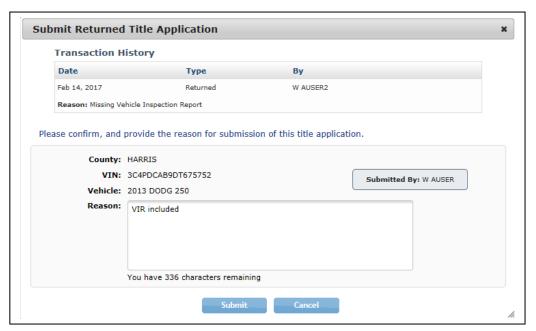


Figure 76: Submit Returned Title Application

5. The status of the application will be changed to Submitted, and the title application is resubmitted to the county for review.



# 12 Voiding Title Applications

At any time prior to submitting the title application to the county tax office, or after it has been returned by the county tax office, you can void the application.

Follow these steps to void a title application:

- 1. Select **Title Search** under the **Titles** tab.
- 2. On the Title Search page, use the Search Filter to locate the title application.
- 3. Click the **VIN** of the title application you want to void.
- 4. On the bottom of the Title Preview page, click **Void**.

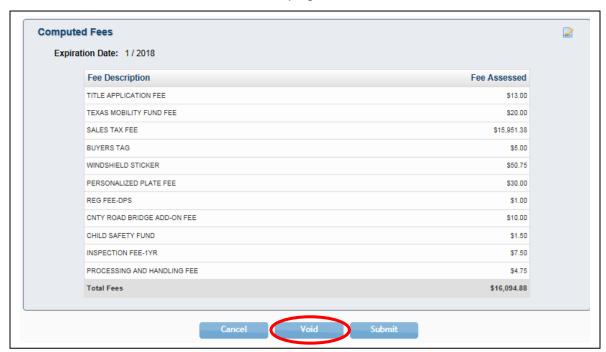


Figure 77: Voiding Title Application



# 13 Printing Receipts

The first opportunity to print a title application receipt is immediately after the application is submitted to the county. It will have a webDEALER Title ID number.

Receipts for submitted, reviewed, and approved title applications can be printed individually or as a group. Follow these steps to print transaction receipts:

- In the Search Filter on the Title Search page, choose a status of "Submit," "Reviewed," or "Approve."
- 2. Check the boxes next to the VINs of the title applications for which you want to print receipts.
- 3. Click **Print Receipt(s)** button at the bottom of the page.

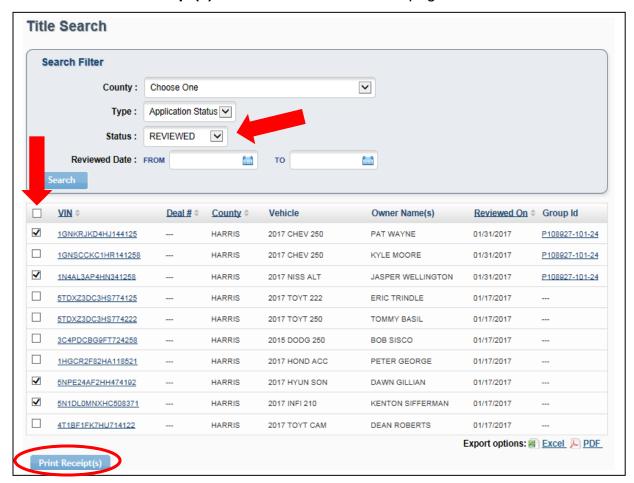


Figure 78: Print Receipts

**Note:** The first receipt will always print without a watermark. This is the owner's copy (Figure 79). If you need a copy of the receipt for the lienholder, click the **Print Receipt(s)** button a second time. This copy will have a watermark (Figure 80).



## 13.1 Owner's Receipt

This receipt example is for a dealership that does not have plate and sticker inventory. There is no plate number specified or sticker image at the bottom. The plate number will be shown on the receipt if you have plate and sticker inventory or if a customer supplied the plate.

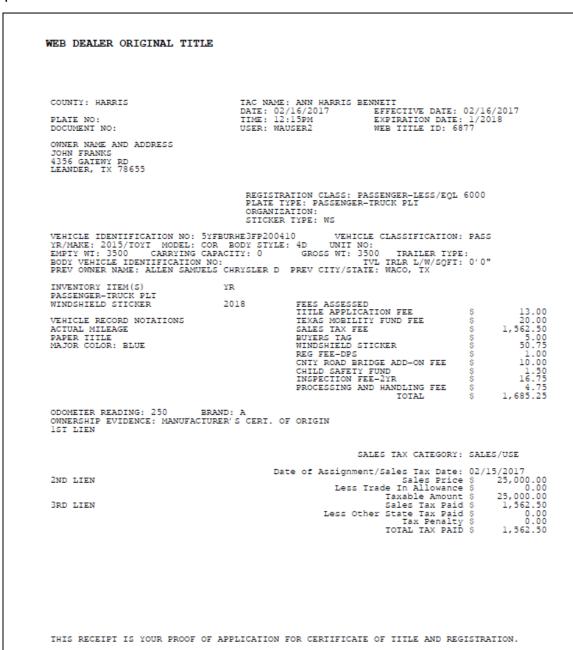


Figure 79: Owner's Receipt



## 13.2 Duplicate Receipt

Once the owner's receipt is printed, it will enable the duplicate receipt to be printed with a watermark. To print a second copy, click the **Print Receipt(s)** button.

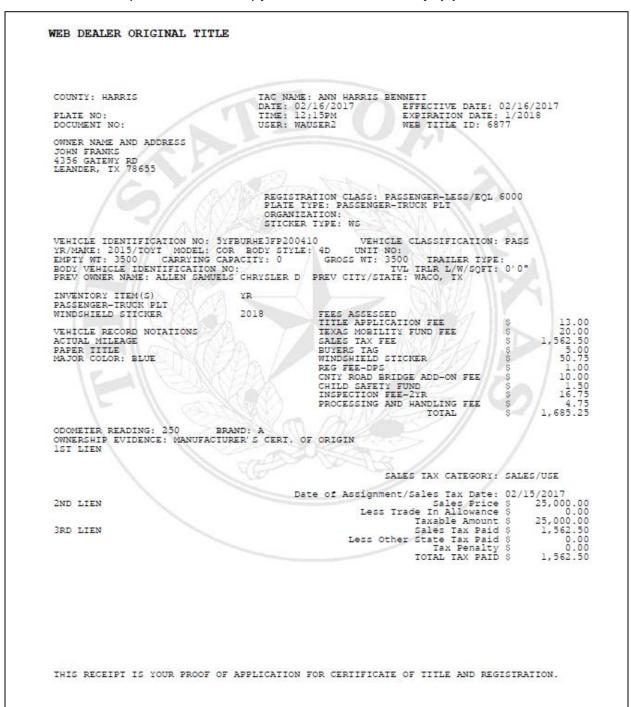


Figure 80: Duplicate Receipt



## 13.3 Final Receipt

After the title application is approved by the county, a copy of the county approved final receipt can be printed from the Title Preview page. The county approved receipt will have a webDEALER Title ID number, a Document number, and a bar code.

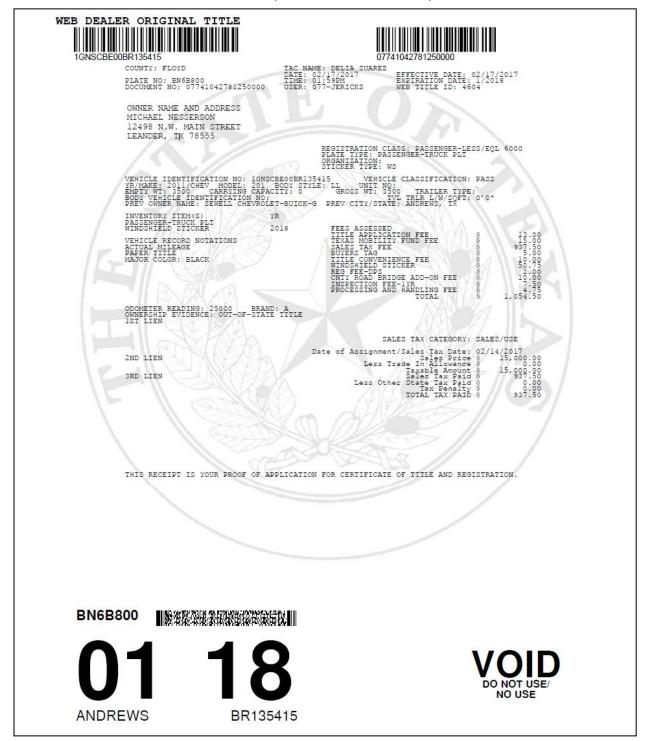


Figure 81: Final Receipt

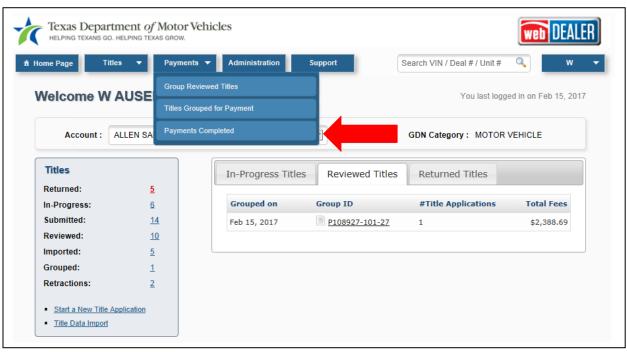


# 14 Payments

The county tax office will collect payment for all approved title applications. For each payment collected, the county tax office will record the payment(s) and make a note in the payment details.

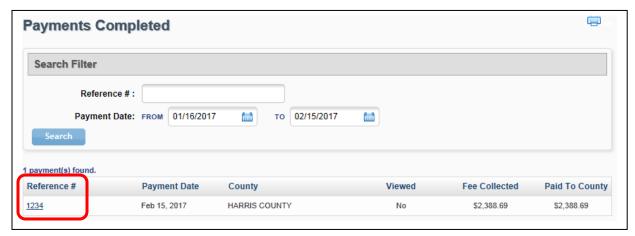
Follow these steps to view the payments recorded by the county tax office:

1. Click on **Payments Completed** under the **Payments** tab.



**Figure 82: Access Payments Completed** 

2. Click a **Reference** # to display the Payment Details.



**Figure 83: Payments Completed Reference Number** 



3. The Payment Details will show with the payment information for that group of title applications.

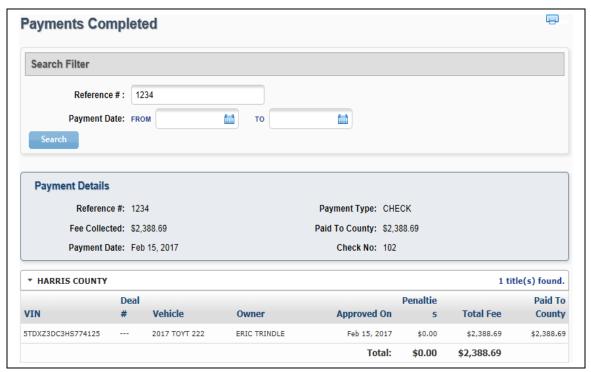


Figure 84: Payment Details



# **Appendices**

#### Appendix 1 – Importing Dealer Management System (DMS) Files

Imported files must be in comma-separated values (CSV) format. A CSV file format for the Title Data File can be found in Appendix 3 – Title Data File Format for Import.

When selecting records to import, these records are not deleted from your import file. You are retrieving a copy of the record to place into webDEALER. When you return to webDEALER to import additional records, all records in the original file will be listed, including the ones imported earlier.

By selecting the status of Import on the Title Search page, all records that have been imported, but not used to create an application will be listed. By using the status of Import and giving a date range, all files that have been imported (meeting your other search criteria) will be listed.



## Appendix 2 – Requirements for Use of the Electronic Buyer's **Acknowledgment**

- Buyer must electronically acknowledge the buyer acknowledgment on the webDEALER Buyer Acknowledgment Login webpage. This can be done on most computer and mobile browsers. The Electronic Buyer Acknowledgment replaces the buyer's signature on the Form 130-U and the odometer disclosure.
- Only the buyer may interact with the buyer acknowledgment process.
- After three (3) failed attempts to log in, the buyer will be locked out of the Buyer Acknowledgment Login webpage for 24 hours.
- Once the buyer acknowledgment has been completed and submitted, it cannot be accessed again.
- Buyer must have a current, valid Texas Driver License/ID.

Note: This process cannot be used if the buyer has recently renewed their Texas Driver License/ID or changed their name or address before the new Texas Driver License/ID arrives. With each change made to the Texas Driver License/ID, the audit number changes, so the system cannot verify the person's identity.

- For a business purchase, the buyer must be a representative of the business and use their Texas Driver License/ID to acknowledge the sale.
- Leased vehicles can be processed with the stipulation the leasing company representative completes the buyer acknowledgment (having a current valid Texas Driver License/ID).



#### **Appendix 3 – Title Data File Format for Import**

The Export/Import file is a CSV file. If no information is to be presented in any one field, a comma is necessary to represent the empty field.

The import file can be checked for accuracy by uploading to the secure website: https://webdealer.txdmv.gov/title/dmsFileCheck.do

Pos	Field	Import Requirement	Format
1	Deal_No	Required	
2	Sale_Type	Required	"P" = Purchase "L" = Lease
3	Sale_Date	Required	Any date format
4	New_Used	Required	"New" or "Used"
5	Original_Price (Retail)		
6	Rebate_Amt	2 of the 3 fields required	
7	Sales_Price (after rebate)	2 of the 3 helds required	
8	Trade1_Amt	Optional	
9	Trade1_VIN	Optional	
10	Trade1_Make	Optional	
11	Trade1_Model_Year	Optional	
12	Trade2_Amt	Not used	
13	Trade2_VIN	Not used	
14	Trade2_Make	Not used	
15	Trade2_Model_Year	Not used	
16	VIN	Required	
17	Vehicle_Class	Optional but required in webDEALER	"C" = Car "T" = Truck
18	Make	Optional but required in webDEALER	
19	Model	Optional but required in webDEALER	
20	Model_Year	Optional but required in webDEALER	
21	Body_Type	Optional but required in webDEALER	
22	Empty_Weight	Optional but required in webDEALER	
23	Major_Color_Cd	Optional but required in webDEALER	
24	Minor_Color_Cd	Optional	
25	Odometer_Reading	Required	
26	Owner1_Full_Name	Required	



Optional but required in webDEALER Optional but required in webDEALER  "Cash", or Finance Company Name or Abbreviation  "Cash", or Finance Company Name or Abbreviation  Optional but may be required in webDEALER  "Cash", or Finance Company Name or Abbreviation  NobDEALER  "Cash", or Finance Company Name or Abbreviation  Optional but may be required in webDEALER  "Cash", or Finance Company Name or Abbreviation  In Cash", or Finance Company Name or Abbreviation  Optional but may be required in webDEALER  "Cash", or Finance Company Name or Abbreviation  In Cash", or Finance Company Name or Abbreviation  "Cash", or Finance Company Name or Abbreviation  In Cash", or Finance Company Cash", or Finance Company Name or Abbreviation  In Cash", or Finance Company Cash", or Finance Company Name or Abbreviation  In Cash", or Finance Company Cash Cash Cash Cash Cash Cash Cash Cash	27	Owner2_Full_Name	Optional	
29 Owner_Street2 Optional 30 Owner_City Optional but required in webDEALER 31 Owner_County Optional but required in webDEALER 32 Owner_State Optional but required in webDEALER 33 Owner_Zip_Cd Optional 34 Owner_Zip_Cd_P4 Optional 35 Owner_Country Optional 36 Owner_Postal_Cd Optional 37 Owner_Email_Address Optional 38 Owner_Phone Optional 39 Lien_Date Optional but required in webDEALER 40 Finance_Company Optional 41 Certified_Lien_No Optional but required in webDEALER 42 Lien_Name1 43 Lien_Name1 44 Lien_Street1 Optional but may be required in webDEALER 45 Lien_Street2 None of these fields are required, and not necessary if Certified 48 Lien_Zip_Cd Helion_Country 51 Lien_Postal_Cd 52 Recipient_Full_Name Optional 53 Recipient_Street1 Optional 54 Recipient_Street2 Optional 55 Recipient_Street2 Optional 56 Recipient_Zip_Cd Optional 57 Recipient_Zip_Cd Optional	28	Owner_Street1	Optional but required in webDEALER	
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32 Owner_State Optional but required in webDEALER  33 Owner_Zip_Cd Optional but required in webDEALER  34 Owner_Zip_Cd_P4 Optional  35 Owner_Country Optional  36 Owner_Postal_Cd Optional  37 Owner_Email_Address Optional  38 Owner_Phone Optional  39 Lien_Date Optional  40 Finance_Company Optional Opt	30	Owner_City		
33 Owner_Zip_Cd Optional but required in webDEALER  34 Owner_Country Optional  35 Owner_Dostal_Cd Optional  36 Owner_Postal_Cd Optional  37 Owner_Email_Address Optional  38 Owner_Phone Optional  39 Lien_Date Optional  40 Finance_Company Optional Optional  41 Certified_Lien_No Optional Optio	31	Owner_County	webDEALER	
34 Owner_Zip_Cd_P4 Optional 35 Owner_Country Optional 36 Owner_Postal_Cd Optional 37 Owner_Email_Address Optional 38 Owner_Phone Optional 39 Lien_Date Optional 40 Finance_Company Optional 41 Certified_Lien_No Optional 42 Lien_Name1 43 Lien_Name1 44 Lien_Street1 45 Lien_Street2 None of these fields are required, and not necessary if Certified 48 Lien_Zip_Cd He Lien_No. Is provided. 49 Lien_Zip_Cd Lien_No. Is provided. 50 Recipient_Street2 Optional 51 Recipient_Street2 Optional 52 Recipient_Street2 Optional 53 Recipient_Street2 Optional 54 Recipient_Street2 Optional 55 Recipient_State Optional 56 Recipient_State Optional 57 Recipient_State Optional 57 Recipient_State Optional 57 Recipient_State Optional 57 Recipient_State Optional	32	Owner_State	webDEALER	
35 Owner_Country Optional 36 Owner_Postal_Cd Optional 37 Owner_Email_Address Optional 38 Owner_Phone Optional 39 Lien_Date Optional 40 Finance_Company Optional "Cash", or Finance Company Name or Abbreviation 41 Certified_Lien_No Optional but may be required in webDEALER 42 Lien_Name1 43 Lien_Name2 44 Lien_Street1 45 Lien_Street1 45 Lien_Street2 None of these fields are required, and not necessary if Certified 48 Lien_Zip_Cd 49 Lien_Zip_Cd_P4 50 Lien_Country 51 Lien_Postal_Cd 52 Recipient_Full_Name Optional 53 Recipient_Street1 Optional 54 Recipient_Street2 Optional 55 Recipient_City Optional 56 Recipient_State Optional 57 Recipient_State Optional 57 Recipient_State Optional 57 Recipient_State Optional	33	Owner_Zip_Cd	webDEALER	
36 Owner_Postal_Cd Optional 37 Owner_Email_Address Optional 38 Owner_Phone Optional  39 Lien_Date Optional but required in webDEALER  40 Finance_Company Optional Company Name or Abbreviation  41 Certified_Lien_No Optional but may be required in webDEALER  42 Lien_Name1  43 Lien_Name2  44 Lien_Street1  45 Lien_Street2 None of these fields are required, and not necessary if Certified  48 Lien_Zip_Cd Lien_No. is provided.  49 Lien_Zip_Cd_P4  50 Lien_Country  51 Lien_Postal_Cd  52 Recipient_Full_Name Optional 53 Recipient_Street1 Optional 54 Recipient_Street2 Optional 55 Recipient_City Optional 56 Recipient_State Optional 57 Recipient_State Optional 57 Recipient_State Optional 57 Recipient_State Optional		·	•	
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Jenner Date Optional but required in WebDEALER  40 Finance_Company Optional Company Name or Abbreviation  41 Certified_Lien_No Optional but may be required in WebDEALER  42 Lien_Name1 43 Lien_Name2 44 Lien_Street1 45 Lien_Street2 None of these fields are required, and not necessary if Certified Lien_City required, and not necessary if Certified Lien_Dip_Cd_P4  48 Lien_Zip_Cd Lien_No. is provided.  49 Lien_Zip_Cd_P4  50 Lien_Country  51 Lien_Postal_Cd  52 Recipient_Full_Name Optional 53 Recipient_Street1 Optional 54 Recipient_Street2 Optional 55 Recipient_State Optional 56 Recipient_State Optional 57 Recipient_Zip_Cd Optional	37	Owner_Email_Address	Optional	
40 Finance_Company Optional "Cash", or Finance Company Name or Abbreviation  41 Certified_Lien_No Optional but may be required in webDEALER  42 Lien_Name1  43 Lien_Name2  44 Lien_Street1  45 Lien_Street2 None of these fields are required, and not necessary if Certified Lien_City required.  48 Lien_Zip_Cd Lien_No. is provided.  49 Lien_Zip_Cd_P4  50 Lien_Country  51 Lien_Postal_Cd  52 Recipient_Full_Name Optional  53 Recipient_Street1 Optional  54 Recipient_Street2 Optional  55 Recipient_State Optional  56 Recipient_Zip_Cd Optional  57 Recipient_Zip_Cd Optional	38	Owner_Phone	Optional	
40 Finance_Company Optional "Cash", or Finance Company Name or Abbreviation  41 Certified_Lien_No Optional but may be required in webDEALER  42 Lien_Name1  43 Lien_Name2  44 Lien_Street1  45 Lien_Street2 None of these fields are required, and not necessary if Certified Lien_City required.  48 Lien_Zip_Cd Lien_No. is provided.  49 Lien_Zip_Cd_P4  50 Lien_Country  51 Lien_Postal_Cd  52 Recipient_Full_Name Optional  53 Recipient_Street1 Optional  54 Recipient_Street2 Optional  55 Recipient_State Optional  56 Recipient_Zip_Cd Optional  57 Recipient_Zip_Cd Optional				
40 Finance_Company Optional Company Name or Abbreviation  41 Certified_Lien_No Optional but may be required in webDEALER  42 Lien_Name1  43 Lien_Name2  44 Lien_Street1  45 Lien_Street2 None of these fields are required, and not necessary if Certified  47 Lien_State Lien_Zip_Cd  48 Lien_Zip_Cd Lien_No. is provided.  49 Lien_Zip_Cd_P4  50 Lien_Country  51 Lien_Postal_Cd  52 Recipient_Full_Name Optional  53 Recipient_Street1 Optional  54 Recipient_Street2 Optional  55 Recipient_City Optional  56 Recipient_State Optional  57 Recipient_Zip_Cd Optional	39	Lien_Date		
42 Lien_Name1  43 Lien_Street1  44 Lien_Street2  46 Lien_City  47 Lien_State  48 Lien_Zip_Cd  49 Lien_Country  51 Lien_Postal_Cd  52 Recipient_Full_Name  53 Recipient_Street1  54 Recipient_Street2  Optional  55 Recipient_Street2  Optional  56 Recipient_Zip_Cd  Optional  57 Recipient_Zip_Cd  Optional  Optional  Optional  Optional  Optional  Optional  Optional  Optional	40	Finance_Company	Optional	Company Name or
43 Lien_Name2  44 Lien_Street1  45 Lien_Street2  46 Lien_City  47 Lien_State  48 Lien_Zip_Cd  49 Lien_Zip_Cd_P4  50 Lien_Country  51 Lien_Postal_Cd  52 Recipient_Full_Name Optional  53 Recipient_Street1 Optional  54 Recipient_Street2 Optional  55 Recipient_Street2 Optional  56 Recipient_State Optional  57 Recipient_Zip_Cd Optional  57 Recipient_Zip_Cd Optional  57 Recipient_Zip_Cd Optional	41	Certified_Lien_No	Optional but may be required in webDEALER	
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46 Lien_City 47 Lien_State  48 Lien_Zip_Cd  49 Lien_Zip_Cd_P4  50 Lien_Country  51 Lien_Postal_Cd  52 Recipient_Full_Name Optional  53 Recipient_Street1 Optional  54 Recipient_Street2 Optional  55 Recipient_City Optional  56 Recipient_State Optional  57 Recipient_Zip_Cd Optional  58 Recipient_Zip_Cd Optional  59 Optional  50 Optional  50 Optional  51 Optional  52 Optional  53 Recipient_City Optional  54 Optional  55 Recipient_City Optional  56 Optional  57 Optional	44	Lien_Street1		
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48 Lien_Zip_Cd  49 Lien_Zip_Cd_P4  50 Lien_Country  51 Lien_Postal_Cd  52 Recipient_Full_Name Optional  53 Recipient_Street1 Optional  54 Recipient_Street2 Optional  55 Recipient_City Optional  56 Recipient_State Optional  57 Recipient_Zip_Cd Optional	46	Lien_City	required, and not	
49 Lien_Zip_Cd_P4 50 Lien_Country 51 Lien_Postal_Cd  52 Recipient_Full_Name Optional 53 Recipient_Street1 Optional 54 Recipient_Street2 Optional 55 Recipient_City Optional 56 Recipient_State Optional 57 Recipient_Zip_Cd Optional	47	Lien_State	necessary if Certified	
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57 Recipient_Zip_Cd Optional	-		•	
1 - 1-	-			
		Recipient_Zip_Cd_P4	Optional	



#### **Appendix 4 – Equipment Requirements**

Each location must have the proper equipment and infrastructure necessary for the webDEALER application.

#### **Operating System**

This application was designed for use on Windows and Macintosh (MAC) operating systems. Other systems such as Linux and UNIX may be able to run the application, but will not be supported.

#### **Internet Connection**

This application requires access to the Internet; a high speed Internet connection is recommended.

#### **Web Browsers**

The system was designed to be compatible with the latest web browsers.

Web Browser		<u>Website</u>	Version Requirements	
	Internet Explorer	www.microsoft.com/ie	Internet Explorer versions 8.0 and later  Note: Compatibility Mode should be turned off	
3	Firefox	www.mozilla.com/firefox	Latest version	
	Safari	www.apple.com/safari	Safari is a web browser designed and developed by Apple for the Macintosh Operating System.	
	Chrome	www.google.com	Chrome is a freeware web browser developed by Google.	

You may visit any of the browser's websites to confirm that you have the latest version installed. To check your browser version on a Windows machine, open the browser and click Help, About [Browser Name] where [Browser Name] is the name of the browser you are using.



#### Adobe Acrobat Reader

Adobe Acrobat Reader is used to view Portable Document Format (PDF) documents. Using Adobe Acrobat Reader, you may choose to view, print, or save these documents. If you don't already have the program installed, you may click here to download Adobe Acrobat Reader.

#### **Printer Requirements**

Printers used to print registration stickers must meet the following minimum specifications:

- Printer must be laser technology
- Media size must support, at the minimum, 8.5 x 11 in
- Memory: 32MB
- Processor Speed: 400MHz
- Print Languages: HP PCL6 & 5e, HP postscript level 3 emulation; direct PDF (v 1.4) printing
- Print Speed: Up to 30ppm, exact speed varies depending on the system configurations, software program, and document complexity
- Print Resolution, black: up to 1200 x 1200 dpi
- The laser jet printer fuser modes must have the capability to adjust heat range (from low, normal, high) in order to impose print on the documents
- The laser jet printer needs to come with LPT and/or USB connections based on computer system needs
- Printer must have the capability to adjust the X Y setting to compensate for alignment

Printers must be on the approved list provided by the TxDMV or be approved by the county.

County tax offices may choose to approve printers that are not on the list of department approved printers. Alignment is the most frequent challenge encountered with other printers, especially light weight printers. Print testing is necessary to ensure proper alignment and print quality. Counties will decide how many test stickers should be printed for their review, and sticker paper used for testing should also be taken into consideration.



The following criteria should be followed when verifying test sticker appearance:

- 1. Ensure proper alignment on all print areas of the sticker paper.
- 2. The ink should dry in a reasonable time period. Once dry, the ink should be tested to ensure it does not smear or scratch off on the sticker portions of the form.

#### **Scanner Requirements**

The scanned document must show all information and be readable. Information that is not captured on the scan or is unreadable could delay processing.

Scanners must be capable of at least 200 DPI, but we recommend 300 DPI, which is the most common resolution for desktop scanners.

#### **Surrendered Stamp**

Each location must have a SURRENDERED stamp for stamping surrendered on the ownership evidence.

Ink: Black

Text: Arial

Size: 1/4 in. H x 2-1/4 in. L





## Appendix 5 - Document Upload Order

**Note**: This list is not intended as an all-inclusive list of supporting evidence.

- 1. Application for Texas Title and/or Registration (Form 130-U)
- 2. Evidence of Ownership:
  - Manufacturer's Certificate of Origin
  - Texas Certificate of Title
  - Texas Certified Copy of Title
  - Out of State Title
- 3. Other Supporting Evidence:
  - Dealer's Reassignment of Title for a Motor Vehicle (Form VTR-41-A)
  - Power of Attorney for Transfer of Ownership to a Motor Vehicle (Form VTR-271-A)
  - Repossession Affidavit
  - Release of Lien
  - Rights of Survivorship Ownership Agreement for a Motor Vehicle (Form VTR-122)
  - Weight Certificate
- 4. Out of state vehicles:
  - Vehicle Inspection Report
- 5. Additional Supporting Documents



# Appendix 6 - Support Information

Issue	Contact	Contact Information	Hours
Title/Registration Questions	County Tax Office	Local phone or e-mail	Local Hours
System Process or Business Policy/Procedure	TxDMV Regional Service Center	Local phone or e-mail	<b>Monday – Friday</b> 8:00 AM – 5:00 PM
webDEALER System Issues	TxDMV IT Service Desk	(877) 933-2020	Monday – Friday 7:00 AM – 7:00 PM Saturday 8:00 AM – 3:30 PM